

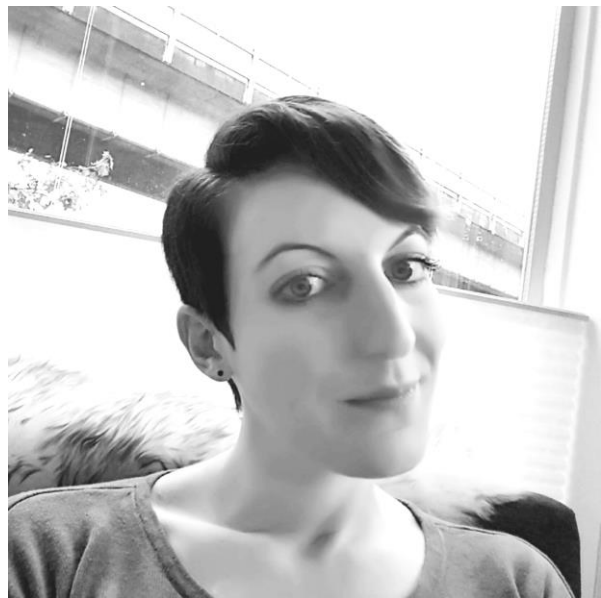
# PALS PRESENTS

## Giving better feedback for better performance

Go beyond 'good job!' to help people learn  
and thrive

**Antonia Issa**

Regional Learning Lead,  
Customer Experience at Slack



**Oct 21, 2016**

Lunch: 12:15 – 12:30 pm

Lecture: 12:30 – 13:30 pm

Gordon and Leslie Diamond Health Care Centre

**DHCC 2263**

**By the end of this session you will be able to:**

- Identify different kinds of feedback and when to use them
- See how feedback loops encourage learning and team cohesion
- Employ radical candor through an empathetic lens



Receive 1 hr of credit for CME, section 1



DEPARTMENT OF RADIOLOGY  
THE UNIVERSITY OF BRITISH COLUMBIA

Main CANMEDS competence: Professional



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